



## Elizabethtown Area Water Authority

211 W. Hummelstown Street

Elizabethtown, PA 17022

P: 717.367.7448 ♦ F: 717.367.7496 ♦ [www.etown-water.com](http://www.etown-water.com)

### EAWA Needs Your Help – Check Your Home’s Water Service Pipe!!

Due to the recent U.S. Environmental Protection Agency and Pennsylvania Department of the Environment regulations, EAWA is asking all customers to complete an online survey to confirm the type of material used for the water service line pipes in your home. Service line pipes enter your property from the street and connect to your water meter. Often in the past, these details were not available because the pipes are owned and serviced by the property owner. Customer input will be used by EAWA to complete this required inventory of pipe materials that connect to the water distribution system. Your information will assist the community to meet updated federal regulations; determine future system improvements and prioritization; develop timely customer communications; eliminate or reduce the need for in-building inspections by EAWA Staff, and other actions that may be necessary in the future. **Customers are HIGHLY ENCOURAGED to complete the survey online using a mobile device.**

#### Visit EAWA’s Water Service Line Webpage Today!

- ◆ Read up on the federal requirements for inventories of all water service connections;
- ◆ Learn how to check your home for pipe materials;
- ◆ Research your property to see what year your home or building was constructed (lead pipe may have been used prior to 1955);
- ◆ Review EAWA water quality analysis results for lead and other contaminants;
- ◆ **Submit information to EAWA about your water service line using our online survey tool!**
- ◆ **Five customers responding through the online survey tool by April 30, 2024, will be eligible for a drawing for a \$20 credit on a future water bill!**

#### Complete the Survey by May 31, 2024! Here’s how:

- ◆ Scan the QR code on the right with a mobile device, or
- ◆ Visit <https://www.etown-water.com/water-service-line-information/>, or
- ◆ Call our Customer Care team to complete the survey over the phone!
- ◆ Should you be unable to complete the survey online or with your mobile device, complete the form **on the reverse side** of this notification and return with your payment.



**Thank you for your help and cooperation!**

**Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.**

**Si tiene algún problema, comuníquese con El pueblo al (717) 367-7448.**

## EAWA SERVICE LINE ASSESSMENT SURVEY

ACCOUNT NUMBER: \_\_\_\_\_

CUSTOMER NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

CUSTOMER EMAIL ADDRESS: \_\_\_\_\_

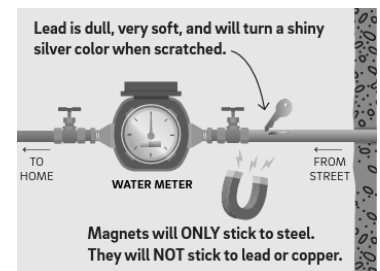
TYPE OF OCCUPANCY:  OWNER  RENTER/TENANT

WATER SERVICE LINE OR HOME CONSTRUCTION DATE: Please provide the year of the install date of your water service line to the best of your knowledge. If you do not know the install date, please provide the years the home of buildings was built: \_\_\_\_\_ YEAR

Follow these steps, you will need:

- Key or a coin
- Strong refrigerator magnet

1. Find the water meter located inside your residence (for example, in the basement, crawl space, garage, or utility closet). Look at the pipe that comes through the outside wall of your home and connects to your meter.



2. Carefully scratch the pipe (like you would a lottery ticket) with a key or a coin. Do not use a knife or other sharp tool. Take care not to make a hole in the pipe. If the scratch turns a shiny silver color, it could be lead or steel.

NOTE: If pipe is painted, use sandpaper to expose the metal first.

3. Place the magnet on the pipe. If a magnet sticks, it is a steel pipe. If it does not stick, and the pipe turned a shiny silver after the scratch test, then it likely is lead.

### WATER SERVICE LINE MATERIAL (CHECK ONLY 1)

#### PIPE MATERIAL

- |                  |                          |   |
|------------------|--------------------------|---|
| COPPER           | <input type="checkbox"/> | The color of a copper penny                       |
| GALVANIZED STEEL | <input type="checkbox"/> | Dull, silver-gray color. Strong magnet will stick |
| PLASTIC          | <input type="checkbox"/> | White, rigid pipe                                 |
| LEAD             | <input type="checkbox"/> | Dull, silver-gray. Easily scratched. Not magnetic |
| OTHER            | <input type="checkbox"/> |   |
| UNKNOWN          | <input type="checkbox"/> |   |

#### SOURCE OF INFORMATION

- |                  |                          |
|------------------|--------------------------|
| PHOTO            | <input type="checkbox"/> |
| LEAD TEST KIT    | <input type="checkbox"/> |
| MAGNET           | <input type="checkbox"/> |
| OTHER            | <input type="checkbox"/> |
| PLUMBING RECORDS | <input type="checkbox"/> |
| SCRATCH TEST     | <input type="checkbox"/> |

THANK YOU FOR YOUR COOPERATION WITH THIS IMPORTANT ASSESSMENT