

This is the link for the new Emergency Notification System sign up:

<https://www.smart911.com/smart911/ref/login.action?pa=etownwater>

This is what the page will look like after clicking on the link. Click on the “SIGN UP NOW” box:

The screenshot shows the Smart911 login and sign-up page. At the top left is the EAWA logo, and at the top right is the Elizabethtown Borough logo. A language selection dropdown is in the top right corner. The main content is divided into two columns. The left column is titled "Sign In" and contains a form with fields for "User ID" and "Password", a "Remember User ID" checkbox, and a "SIGN IN" button. Below the form is a link for "Forgot User ID or Password?". The right column is titled "Sign Up Today" and contains a message: "Please opt in to receive alerts from Elizabethtown Area Water Authority & Elizabethtown Borough." Below this is a green "SIGN UP NOW" button. At the bottom of the right column is a "Urgent! Update Your Profile For Coronavirus" section with a calendar icon and text: "Share critical medical information with first responders, including conditions that may put you at high risk of severe illness from the coronavirus." At the bottom of the page is a blue banner with the text "Get the Mobile App" and "Download the Smart911 App today and have life-saving capabilities at your fingertips, 24/7." To the left of the banner is an image of a smartphone displaying the app's interface.

You will be required to enter your information and create a password, enter your email address if you have one (If no email, you can enter a dummy email. Example: firstinitiallastname@example.com) and preferred contact number. Be sure to click "TERMS OF USE" and then "CREATE ACCOUNT":



Already have an account?

[SIGN IN](#)

Sign Up Now

Welcome to Elizabethtown Area Water Authority & Elizabethtown Borough- Alerts!

Please opt in to receive alerts from Elizabethtown Area Water Authority & Elizabethtown Borough.

* = required field

First Name *

Last Name *

Receiving Assistance Someone is assisting me in setting up my account [?](#)

Email Address

User ID *
We recommend using your email address for your User ID.

Password *

Confirm Password *

Password Requirements **GOOD**
✔ 8 or more characters
✔ at least 1 lower case letter
✔ at least 1 upper case letter
✔ at least 1 number
✔ at least 1 special character or symbol

Phone number *


Phone type * Mobile Other (Land Line, VOIP, Cable)

Group Code (OPTIONAL):
[?](#)


* I agree to the [Terms of Use](#).

[CREATE ACCOUNT](#)

Enter the Information regarding your address and click "CONTINUE"



EAWA



ELIZABETHTOWN
BOROUGH
LANCASTER COUNTY, PA

Select Language ▼

Already have an account? [SIGN IN](#)

Enter Address

Please enter your address below. This helps us determine which services are available in your area.

* = required field

Address Type *	<input type="text" value="House - Single Family"/>	?
Street *	<input type="text" value="56 N Market St"/>	
City *	<input type="text" value="Elizabethtown"/>	
State *	<input type="text" value="Pennsylvania"/>	
Zip *	<input type="text" value="17022"/>	

CONTINUE

A map will appear, and you will be asked to confirm the address, click “CONFIRM THIS ADDRESS” if correct, otherwise click “go back and try again” to reenter:



Select Language ▾

Already have an account? [SIGN IN](#)

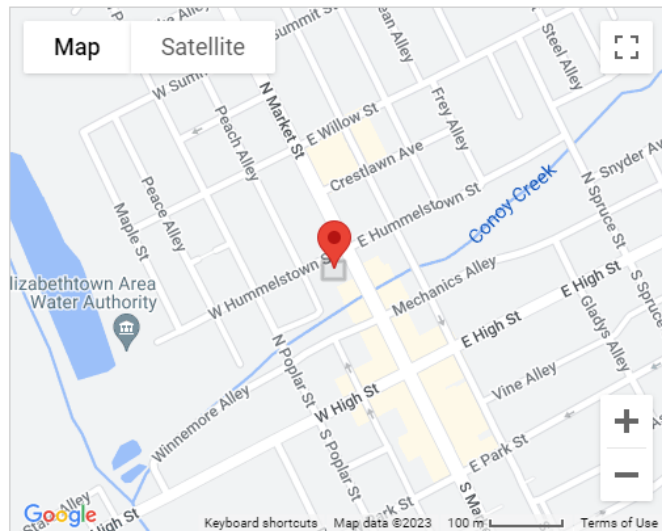
Confirm Address

Please confirm the address you selected. If you want to choose another address, you can [go back and try again](#).

Confirm Location

**56 North Market Street - Elizabethtown PA
17022**

[CONFIRM THIS ADDRESS](#)



The map shows your selected address. If the map does not properly display your location, you can click and drag the marker to the appropriate spot.

You will be asked to confirm the number on your account, click "CONFIRM BY PHONE CALL".

If you have entered a mobile number, it will give you an option to "CONFIRM BY TEXT". Enter six-digit code received by text.



Profile Account Settings FAQ

Success: Address Details for 56 North Market Street successfully added to your account.

Confirm Landline/VoIP - 717-555-1212

Please Note: Service will not be activated on your phone until your phone is confirmed.
Please choose a confirmation so we can activate service on your phone.
If you entered the wrong phone number, you can [go back and re-enter it.](#)

CONFIRM BY PHONE CALL

Confirm with a voice call - If you are using a landline or VOIP you must use the phone call method. Please answer the call and press "1".

SCHEDULE A LATER CALL

If you cannot answer a phone call right now, you can schedule to be called at a later time.

The system will call you and ask you to confirm by pressing "1". Click "CONTINUE" after receiving call.



Already have :

Confirm by Phone Call

A call has been placed to 717 555-1212.



If you confirmed by pressing "1", it may take up to 5 minutes to display. You may now continue.

If you ran into an issue you may need to disable any call blocking feature that may be active on your phone.

CONTINUE

RESEND

THIS IS AN IMPORTANT STEP: select the notices you wish to receive by checking the appropriate boxes and then click "SAVE":

Select Language ▾

Hi, | Sign Out

ProfileAccount SettingsFAQ

Alerts

Please set your preferences by checking all options that you wish to enable.

Notification Preferences

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

Select the contacts you want to receive alerts. I prefer to receive alerts in:

717 555-1212
 ehughes@aol.com

English ▾

Notification	Text	Voice	Email
<input checked="" type="checkbox"/> Emergency Notifications from Elizabethtown Area Water Authority <input type="checkbox"/> EAWA Mount Joy Township List <input type="checkbox"/> EAWA West Donegal List <input type="checkbox"/> EAWA & Etown Boro List	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

SAVE

CANCEL

Registration is now complete. You can opt-in for additional options at this time or click on “Sign Out”

The screenshot displays a user profile page for the Elizabethtown Area Water Authority (EAWA). At the top left is the EAWA logo, and to its right is the Elizabethtown Borough logo. A 'Select Language' dropdown menu is in the top right. Below the logos is a navigation bar with links for Profile, Alerts, Account Settings, and FAQ, and a 'Sign Out' link on the far right. The main profile area shows a 'Hi,' greeting, a 'Profile Strength' progress bar at 62%, and three sections: 'People / Household' with one member (Elizabeth Hughes), 'Addresses' with one address (56 North Market Street), and 'Phones' with one number (717 555-1212). On the right side, there are two panels: 'Alerts' showing 'Emergency Notifications from Elizabethtown Area Water Authority' and 'Preferences' showing 'Participate with SmartPrepare' and 'Enroll in Smart911'. Both panels have 'Opt-in now' buttons.

Thank you for registering for the RAVE ALERT