

**EAWA WORK SESSION MEETING AGENDA
APRIL 1, 2020 - 6:30 PM**

1. CALL TO ORDER:

2. PUBLIC COMMENT:

3. REPORTS:

a. Manager's Report:

i. Customer Accommodations during COVID-19 Outbreak:

Action: "That the Board approves the following accommodations to EAWA's customers during the Governor's State of Emergency and extended as needed

- Placing a moratorium on shutoffs and service terminations
- Suspension or waiving of Authority-imposed late fees and charges for water bills
- Expansion of payment assistance plans if needed"

Motion:

Second:

ii. Modified Authority Operation: in order to enhance Authority continuity of operation, the following changes have been made by the Authority Manager:

- Closure of the Authority office to the General Public, excepting advertised meeting;
- Workplace practices to encourage social distancing;
- Suspension of in-home and business non-critical operations such as meter change outs;
- Modification of Work Schedule to include work-from-home for both Administrative and Operations Staff beginning March 30.

b. Operations Manager's Report:

c. Engineer's Report:

4. UNFINISHED BUSINESS:

5. NEW BUSINESS:

6. BOARD MEMBER'S REMARKS:

7. EXECUTIVE SESSION:

8. ADJOURN: _____ PM